

Serving Older Adults, People with Disabilities, and Their Caregivers

25,885

Clients Served
in Fiscal Year 2017-18*

**This number is estimated.*



1,190 older adults
received legal help



1,291 caregivers
received related services



44,282 rides to medical
appointments and errands



219,552 group and
home-delivered meals served

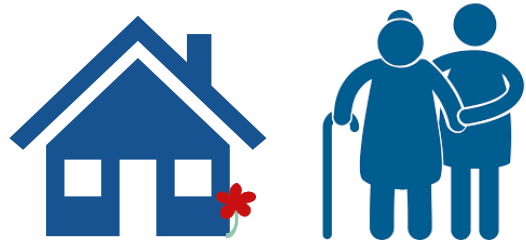
VCAAA's Benefits Enrollment Center (BEC)
helps with public benefits applications.

1,933
BEC Clients

\$8,520,000
Received Savings

The Health Insurance Counseling & Advocacy
Program (HICAP) provides free, confidential
counseling related to all aspects of Medicare.

3,845
HICAP Clients
\$1,577,633
Received Savings



Helped **3,241** older adults stay in
their homes through services such as
case management, meal deliveries,
personal care, chore, minor home
repairs, counseling, fall prevention,
HomeShare, and caregiver services.

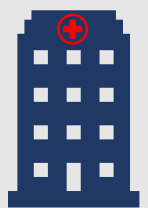


Nearly **1 in 5** meal participants
in Ventura County reported not always
having enough money to buy food.

4,515 visits to all 247 long
term care facilities countywide

**Ombudsmen Advocating
for 8,139 Older Adults**

100% of complaints resolved!



CALL US NOW
805-477-7300



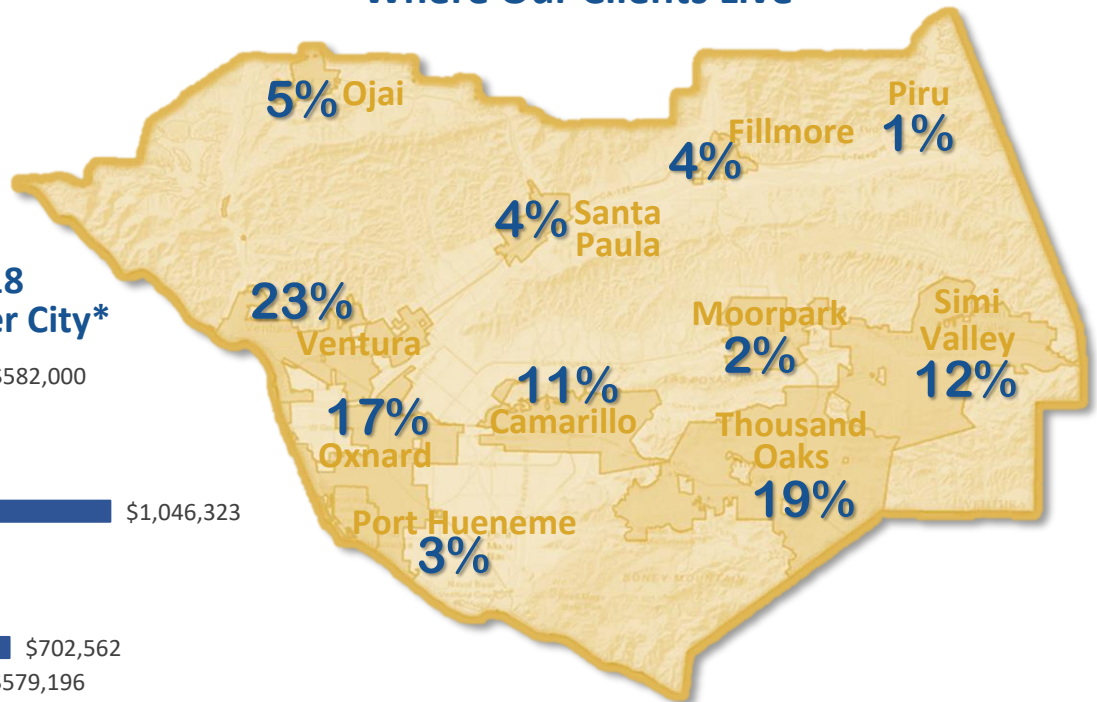
VISIT US AT
vcaaa.org

Aging Well Is About Remaining Healthy and Independent

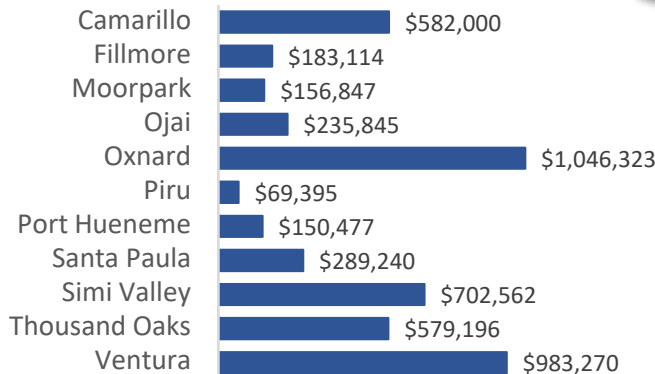
We Serve



Where Our Clients Live

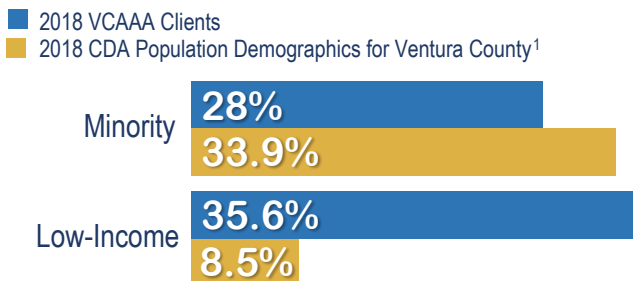


Fiscal Year 2017-18 Funding for Services per City*



*The distribution of funding is estimated.

We target our services to those in need and strive to ensure our program participants mirror the composition of the communities we serve.



¹ <https://www.aging.ca.gov/docs/DataAndStatistics/Statistics/IFF/2018%20Population%20Demographic%20Projections.pdf>

15,600 Information & Assistance calls were received in fiscal year 2017-18 for services and referrals.

Top Three Reasons for Calls:



34% of inquiries were for all other services.

**This percentage excludes calls to the HomeShare program.



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