

**Notifying the Public of Civil Rights under Section 1557  
of the Patient Protection and Affordable Care Act for the  
Ventura County Area Agency on Aging**

The VCAAA operates its programs and services without regard to race, color, and national origin, age, disability, or gender in accordance with Section 1557 of the Patient Protection and Affordable Care Act.

VCAAA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. VCAAA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

VCAAA provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, written information in other formats (large print and accessible electronic formats), and provides free language services to people whose primary language is not English.

Any person who believes she or he has been aggrieved by any unlawful discriminatory practice may file a complaint with the VCAAA. For more information on the VCAAA's civil rights program, and the process to file a complaint, contact 800-477-7300; e-mail [victoria.jump@ventura.org](mailto:victoria.jump@ventura.org); or visit our administrative office located at 646 County Square Drive, Suite #100, Ventura, CA 93003. For more information, visit [www.aacountyofventura.org](http://www.aacountyofventura.org)

A complaint may be filed directly with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 or by calling 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

If information is needed in another language or request for free aids and services to people with disabilities contact 800-555-1212.